Institute for Transport Studies



Human-in-the-Loop Simulation for Human Factors Challenges and Opportunities of Automated Vehicles

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Leeds Advanced Driving Simulator (LADS)





In Britain...this word generally means a **YOUNG male.** However in modern Britain this word has come to mean someone who engages in typical testosterone-driven behaviour such as **drinking, sport and having a laugh with mates**



Driving Simulators for Human Factors Research

Innovative Reliable Repeatable Controllable Affordable Ethical









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University of Leeds Driving Simulator (UoLDS) and Virtuocity

- Driver fatigue
- Driver distraction (EU projects HASTE and AIDE, UK project FORWARN): In-vehicle systems, differences between auditory and visual distraction
- Vehicle automation: effect on drivers (UK project EASY, EU project Citymobil1, AdaptIVe, L3Pilot)
- Vehicle automation: interaction of pedestrians and other road users (Citymobil2, InterACT)







Driver behaviour/road safety research



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Example of a (semi) successful story



- 20+ years of simulator-based research (plus observational, epidemiological etc.)
 - Poor lateral and longitudinal control (Jamson & Merat, 2005; Kountouriotis & Merat, 2016)
 - Slower reaction time to hazards and lead vehicle braking (Caird et al., 2008; Horrey & Wickens, 2006)
 - Lower situation awareness (Kass et al., 2007)





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Not all distractions are equal





Jamson & Merat, 2005

Victor et al, 2005

But then in the real world...



- Hands-free phone conversations have a "protective" effect.
- Driving during a hands free phone conversation <u>10 times safer</u> than free driving (Victor et al., 2015).

?? Simulator validity, realism, risk perception, etc. ??



Good distractions: Testing the effects of listening to an audiobook on driving performance in simple and complex road environments

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Effect on policy and behaviour?

Isle of Man
 Isla of Man
 Israel
 Italy





Ban on hand-held only

Possible solution to distraction?











My least favourite quote





Testing and Automated Vehicles





Why Waiting for Perfect Autonomous Vehicles May Cost Lives | RAND www.rand.org



Self-driving cars will kill people and we need to accept that thenextweb.com



Tests uncover issues for advanced features www.iihs.org



Franken-algorithms: the deadly consequences of unpredictable code | Technology | The www.theguardian.com

My favourite...

"If you are not embarrassed by the first version of your product, you've launched it too late"

Reid Hoffman (Co-founder, LinkedIn)

- \rightarrow Unintended consequences of technology
 - \rightarrow Facial recognition
 - \rightarrow Automatic Number Plate Recognition
- \rightarrow Machine learning and software errors
- →Humans
 - → distractions/boredom/loss of skill/ incorrect mental model/optimism bias......



Kevin Eyknolt, Ivan Evtimov, Earlence Fernandes, Bo Li, Amir Rahmati, Chaowei Xiao, Atul Prakash, Tadayoshi Kohno, Dawn Song (Submitted on 27 Jul 2017 (v1), last revised 10 Apr 2018 (this version, v5))





Move Slowly, and Don't Break Things – Future Crunch – Medium medium.com

Dr Angus Hervey



Lessons from Aviation and Medicine



https://scientifist.com/timeline-pharmaceutical-drug-development-idea-market/



Move Slowly, and Don't Break Things – Future Crunch – Medium medium.com

- A change in culture is needed
- The slow and boring stuff!

~12 years

From "move fast and break things"

- → Ethical. "first do no harm"
- → Checklists, training, test test test



Driving simulators are cool again!





Sample of results from our studies at Leeds

SAE Level 2 Automated Driving

Where do drivers look?







Loss of situation awareness – are "Out of the loop"

The "Out-of-the-Loop" Concept in Automated Driving: Proposed definition, measures and implications

Natasha Merat^{1*}, Bobbie Seppelt², Tyron Louw¹, Johan Engström³, John D. Lee⁴, Emma Johansson⁵, Charles A. Green⁶, Satoshi Katazaki⁷, Chris Monk⁸, Makoto Itoh⁹ Daniel McGehee¹⁰, Takashi Sunda¹¹, Kiyozumi Unoura¹², Trent Victor¹³, Anna Schieben¹⁴ and Andreas Keinath¹⁵

Merat , et al., 2014b

Simulating the "out of the loop" phenomenon





Automated Driving Applications and Technologies for Intelligent Vehicles

Uncertainty Alert, NOT Take Over request



Automated Driving Applications and Technologies for Intelligent Vehicles

Simulating the "out of the loop" phenomenon





Automated Driving Applications and Technologies for Intelligent Vehicles





—No Collision in Critical Event 1 •••••Collision in Critical Event 1 — No Collision in Critical Event 2

Transition time <u>not the same</u> as safe and effective control

• Transition: Responses/reactions (e.g. touching steering wheel, or braking) in little as 3 seconds



Louw et al., 2017

CityMobil1 project: Do they react in time?



"Automation expectation mismatch" – incorrect mental model



Trent W. Victor, Emma Tivesten, Pär Gustavsson, Joel Johansson^(D), Fredrik Sangberg, and Mikael Ljung Aust, Volvo Cars, Gothenburg, Sweden

Objective: The aim of this study was to understand how to secure driver supervision engagement and conflict intervention performance while using highly reliable (but not perfect) automation.

Background: Securing driver engagement—by mitigating irony of automation (i.e., the better the automation, the less attention drivers will pay to traffic and the system, and the less capable they will be to resume control) and by communicating system limitations to avoid mental model misconceptions—is a major challense in the human factors literature.

Method: One hundred six drivers participated in three test-track experiments in which we studied driver intervention response to conflicts after driving highly reliable but supervised automation. After 30 min, a conflict occurred wherein the lead vehicle cut out of lane to reveal a conflict object in the form of either a stationary car or a garbage bag.

Results: Supervision reminders effectively maintained drivers' eyes on path and hands on wheel. However, neither these reminders nor explicit instructions on system limitations and supervision responsibilities prevented 28% (21/76) of drivers from crashing with there eyes on the conflict object (car or bag)

Conclusion: The results uncover the important role of expectation mismatches, showing that a key component of driver engagement is cognitive (understanding the need for action), rather than purely visual (looking at the threat), or having hands on wheel.

Application: Automation needs to be designed either so that it does not rely on the driver or so that the driver unmistakably understands that it is an assistance system that needs an active driver to lead and share control. INTRODUCTION

The potential of automation to revolutionize vehicle safety is widely recognized, given that as many as 94% of crashes have been attributed to driver-related critical reasons, such as recognition errors, decision errors, and performance errors (National Highway Traffic Safety Administration, 2015). At the same time, if we look at exposure, crashes in manual driving are very rare events (Lindman, Isaksson-Hellman, & Strandroth, 2017; Nidhi & Paddock, 2016). The level of human crash avoidance performance that must be surpassed by automation to achieve the vision of zero fatalities and serious injuries is very high (Eugensson, Ivarsson, Lie, & Tingvall, 2011; Johansson, 2009), for example, 39.1 million kilometers per crash with severe or fatal injury in passenger cars considering all traffic environments (126 million kilometers for motorways only) in Sweden (Lindman et al., 2017).

Furthermore, extensive experience with human factors in automation over the past 50 years indicates that human factors issues are a key hurdle to overcome (Bainbridge, 1983; Billings, 1988; Endsley & Kiris, 1995; Lee, Wickens, Liu, & Boyle, 2017; Parasuraman & Riley, 1997; Sarter & Woods, 1995; Sheridan, 1992; Wiener & Curry, 1980).

The current status is thus a kind of catch-22, or "crash-22," whereby automation may prevent





— No Collision in Critical Event 1 ·····Collision in Critical Event 1 — No Collision in Critical Event 2



Using driving simulators to create better AV controllers

- Geo-specific database incorporating Aimsun
- Different levels of risk
- Different ages, different personalities
- What are the similarities/ differences between sim and test track?





AV research using pedestrian simulator





- Questionnaire (N = 664)
- Would like some kind of communication (external HMI)
- Understanding AV's intentions (and vice versa)
- Most important: has it detected me?



Merat et al., 2018







"Limitations" of simulators

- Simulator sickness road environment plays a big role
- How much on urban roads? (e.g. Papadimtriou et al. 2015: 45 studies on distraction, mostly rural/motorway
- Simulator fidelity/ecological validity etc. – risk perception, reality, immersion?



Forthcoming challenges:



- How do we measure human performance when the machine is in charge?
- Scenario development that goes beyond simple reaction time tasks
- Longitudinal studies designing for incidents we do not know about
- Moving away from obsession with time for "transition of control"
- Human factors aspects related to the "safety driver"
- Human factors of "teleoperation"
- Understanding the consequence of being "Out of the loop" and how HMI can help
- Don't forget the excluded

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